

Online Fraud & Security

VALLEY VIEW BANK NEVER SENDS EMAILS REQUESTING PERSONAL INFORMATION!

We will never ask you to “verify” information. We will never ask you to click on a special site link to do so. While emails of this nature may look like they are from us, and even use our logo, they are most likely a “phishing” scam. ***Do not answer them!*** If you receive an email purporting to be from us, do not hesitate to call us at 913-381-3311 to confirm it.

What is Phishing?

Phishing happens when thieves send emails to individuals asking them to “verify” information or otherwise divulge personal data.

Technology, accountability and ongoing communication help us insure that your online banking experience is safe and secure.

When you use the Internet to visit us, whether it’s to learn about rates, to review your account, or to transact other business, you are entering a secure area. Here are just a few of the safe guards we have in place to help ensure your personal security when visiting us online:

Your Password - We’ll ask you to develop a secret password that only you will know. Only then will you be able to review personal information about your account.

Our Privacy Policies - Our entire staff is dedicated to protecting the personal privacy of you, our customer. We have stringent privacy policies in place, and have instituted bank-wide measures to assure that they are strictly observed.

Encryption Software - “Encryption software” makes it possible to scramble a message between two parties (you and your bank), and this “scrambling” protects your account information so it can not be intercepted and read by a third party.

When you bank with Valley View you can bank with confidence... online, on the phone or in person!